

How to practically improve your Cloud SLAs with SLALOM Legal and Technical models

Timing: Thursday, 21st April 2016, 09.30-13.00

SLALOM project aims at delivering legal model terms and technical model specifications for cloud SLAs so as to facilitate the adoption of cloud computing technology. To this end, it attempts to reach consensus among all involved stakeholders (cloud providers, cloud adopters, legal representatives, regulation and research representatives). SLALOM's approach is to set out from both the provider and adopter perspective for each clause, with a suggested SLALOM form of wording.

Following an extensive public consultation earlier this year, which sought the views of both cloud adopters and cloud providers on their priorities when contracting cloud services, the consortium launches through this workshop the SLALOM legal terms and technical specifications for Cloud computing contracts. The proposed terms and specifications are easy to use and can be adjusted to the stakeholders' needs.

In a nutshell, during this workshop, the consortium will present the main outcomes of SLALOM project and will provide examples to interested stakeholders on the way they can exploit them for their interest while maintaining clarity in their SLA contracts.

Workshop Outline:

Timeslot	Presentation	Presenter
09.30 – 09.40	Welcome - Introduction to SLALOM	Daniel Field, Aimilia Bantouna
09.40 – 9.55	Main SLALOM contractual issues	Gian Marco Rinaldi
9.55 – 10.10	Data Protection in SLALOM approach	Debora Stella
10.10 – 10.40	Main SLALOM technical outcomes	Stathis Karanastasis
10.40 – 11.00	Gap Analysis: SLALOM vs. EC procurement, PICSE project and G-Cloud	Aimilia Bantouna
11.00 – 11.30	NetFutures coffee break	
11.30 – 12.15	How to practically apply SLALOM legal terms in your SLAs	Gian Marco Rinaldi, Debora Stella
12.15 – 13.00	How to practically apply SLALOM technical specifications in your SLAs	Stathis Karanastasis, Aimilia Bantouna