SLALOM Guidance Materials

Dissemination level: Public

Date:	*June 2016*
Submission Date:	*25/06/2016*
Version:	*1.0*
Status	Final
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SLALOM Products: Legal and Technical Models, and Guidance Materials

SLALOM provides three basic products that together provide ready to use insights on Cloud Contracts and Service Level Agreement (SLA).

Figure 1 SLALOM Products and Valuable Outcomes

1.   **SLALOM SLA Legal Contract Model:** http://slalom-project.eu/content/final-version-slalom-legal-model-clauses

2.   **SLALOM SLA Technical Specifications:** http://slalom-project.eu/content/final-version-slalom-sla-technical-specification-and-reference-model

3.   **SLALOM Guidance materials:** this document, which contains references and links to all guidance documents that accompany the main two models produced to help taking a more practical approach by providing guidance on how to adopt SLALOM outcomes:

-    the "**DOs and DONTs of Cloud SLAs for Research**" providing guidance of the best practice for Research community on Cloud SLAs, what to do, and what not to do, presented in a highly practical way. (http://slalom-project.eu/content/slalom-dos-donts-cloud-slas-project-researchers)

-    SLALOM Deliverable D3.5 "**Guidance on including SLALOM in research**", provides the findings of the project for the research community. The intention is to take a critical view of the research community and feedback what has been learned into what will be done, thus shaping the future research agenda and habits. (http://slalom-project.eu/content/guidance-including-slalom-research)

-    the guide for "**Cloud SLA Metrics Based on the SLALOM Specification and Reference Model v1**" was created to demonstrate how to adopt the legal model and the technical specification, and make its adoption easier. This document provides specific proposals for cloud SLA metrics based

on the SLALOM specification and reference model. (http://slalom-project.eu/content/cloud-sla-metrics-based-slalom-specification-and-reference-model-v1)

- the "**SLALOM report on Jurisprudence and case law**" in which we illustrate how Cloud Computing contracts can be classified under EU Member countries law and how they can use standard models created by SLALOM to cope with them. (http://slalom-project.eu/content/slalom-provides-report-jurisprudence-and-case-law-related-cloudcomputing-contracts-and)

- various articles that were published in the Legal Experts Community Lexology, e.g "**The standardization of cloud computing SLA and contractual terms: the SLALOM project**" (https://www.lexology.com/analytics/author/28237?from=2000-01-01&to=2016-06-29#/?from=2016-02-08&to=2016-02-14&contributorid=760)

- on the providers side, the project has influenced a section within **CIF Code of Practice** that includes guidance and best practice of Cloud SLA and Contracts based on SLALOM. (https://www.cloudindustryforum.org/content/code-practice-cloud-service-providers)

- at the time of writing this document, the adopters track is now working on a final document specifically intended to provide **guidance and share the best practice for adopters**.

All these products, final versions of the legal model, technical specification and guidance materials can be downloaded from the download section on the website (http://bit.ly/SLALOMDownloads).